

RDNZ Customer Bulletin

DATE: June 6th 2008

REFERENCE: CB 08/21

Potential PreciControl Recovery Issue with Elecsys Anti-HCV

Current Situation:

We have been made aware that, under particular circumstances, the recovery level of PreciControl Anti-HCV Level 2 might increase within the first 24 hours after reconstitution of the Anti-HCV reagent. This observation has only been demonstrated with the Elecsys 2010.

Actions Required:

Until this issue is resolved, it is recommended that users of the Elecsys Anti-HCV assay on the Elecsys 2010 should either re-calibrate the assay 24 hours after the reagent was originally reconstituted and loaded or alternatively reconstitute the reagent the day before it is required (and store it at 2-8^oC overnight).

We apologise for any inconvenience. Please contact us on Techline if you would like to discuss this further, or require any additional information. .

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