

RDNZ Customer Bulletin

DATE: May 26th 2008

REFERENCE: CB 08/19

Cobas c501 70 mL SMS for Sample Probe Carry Over

Current Situation:

There have been a couple of cases reported where the compartment holding the 70 mL SMS bottle (compartment 2) for sample probe carryover on the Cobas c501 has shown signs of rust. This carry over reagent is currently only required for the Amphetamine assay.

Actions Required:

If you are NOT running the Amphetamine assay, it is recommended that you take the 70 mL SMS bottle out from compartment 2 and operate without it.

If you ARE running the Amphetamine assay, continue to operate with the SMS in place but check for any apparent rust formation.

This is a temporary measure until the root cause of the rust problem has been identified.

We apologise for any inconvenience. Please contact us on Techline if you would like to discuss this further, or require any additional information. .